



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

Comtel Telcom Assets LP
for quarter ending December 31, 2009

| Performance Data | October | November | December | Quarterly Average |
|--|---------|----------|----------|-------------------|
| A. Operator Answering Time - Toll and Assistance [730.510(a)(1)] | 1.70 | 2.60 | 2.60 | 2.30 |
| B. Operator Answer Time - Information [730.510(a)(1)] | 4.30 | 4.30 | 4.20 | 4.27 |
| C. Repair Office Answer Time [730.510(b)(1)] | 18.00 | 31.00 | 17.00 | 22.00 |
| D. Business or Customer Service Answer Time [730.510(b)(1)] | 18.00 | 31.00 | 17.00 | 22.00 |
| E. Percent of Service Installations [730.540(a)] | 0.00% * | 100.00% | 100.00% | 100.00% |
| F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)] | 100.00% | 100.00% | 0.00% * | 75.00% * |
| G. Trouble Reports per 100 Access Lines [730.545(a)] | 4.24 | 1.75 | 0.91 | 2.30 |
| H. Percent Repeat Trouble Reports [730.545(c)] | 0.00% | 0.00% | 0.00% | 0.00% |
| I. Percent of Installation Trouble Reports [730.545(f)] | 0.00% | 0.00% | 0.00% | 0.00% |
| J. Missed Repair Appointments [730.545(h)] | 0 | 0 | 0 | 0 |
| K. Missed Installation Appointments [730.540(d)] | 0 | 0 | 0 | 0 |

Comments

Performance Data - Code Part 730 A and B provided by AT&T. Comtel had one out of service trouble report in December 2009 that due to an inadvertent error was not resolved within 24 hours. Comtel has taken the necessary steps to correct this matter.



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